

Voluntary Product Accessibility Template (VPAT)

Date: November 12, 2015
Name of product: BarTender 2016
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Summary table

Criteria	Supporting feature	Remarks and explanations
Section 1194.21 Software Applications and Operating Systems	Supported	See Section 1194.21 detail
Section 1194.22 Web-based Internet Information and Applications	Not applicable	
Section 1194.23 Telecommunications Products	Not applicable	
Section 1194.24 Video and Multimedia Products	Not applicable	
Section 1194.25 Self-Contained, Closed Products	Not applicable	
Section 1194.26 Desktop and Portable Computers	Not applicable	
Section 1194.31 Functional Performance Criteria	Level of support varies by individual requirement	See Section 1194.31 detail
Section 1194.41 Information, Documentation and Support	Supported	See Section 1194.41 detail

Section 1194.21 Software Applications and Operating Systems —
Detail

Criteria	Supporting feature	Remarks and explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Supported, with exceptions	BarTender provides keyboard shortcuts for many menu functions, but not all. Drawing tools are excluded. BarTender conforms to these Access Board criteria: <i>"However, providing keyboard alternatives for creating an image by selecting a "drawing tool", picking a color, and actually drawing a design would be extremely difficult. Such procedures require the precise level of control afforded by a pointing device (e.g., a mouse) and cannot be given text labels because there is no way to predict what action the user plans to perform. Therefore, when a programmer is determining which functions need keyboard access, the best rule of thumb is to add keyboard shortcuts to any feature where the function can be identified with a text label."</i>
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supported	BarTender does not disrupt high contrast monitor schemes. Other accessibility features, such as visual prompts and sticky keys, remain activated in BarTender. There are no known instances of individual features that disrupt or disable the operation of accessibility features.
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Supported	BarTender's focus indicators are programmatically exposed. BarTender runs on Microsoft Windows and uses standard Windows controls, and therefore they should always be fully compatible with Windows accessibility features.
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Supported	BarTender associates text with menus and all items on toolbars, including buttons.
(e) When bitmap images are used to identify controls, status	Supported	Bitmaps are only used in tool

indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.		bars and menus to make it easier to locate and identify items. Every button has either a text representation, or a tooltip with explanatory text. Images are consistent throughout the products.
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Supported	Our text input and display uses standard Windows APIs, which are compliant with these requirements.
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Supported	BarTender does not override user-selected contrast and color selections.
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Supported	BarTender does not include animation capabilities.
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supported	BarTender does not convey any information using color coding.
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Supported	BarTender does not provide color and contrast adjustment, instead, it relies on those provided by the operating system and monitors it is deployed on.
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Supported	The only flashing/blinking elements in BarTender are cursors provided by standard Windows controls, which respect the prescribed frequency rate. The Windows Ease of Access Center allows the user to change the rate of blinking of the system caret when desired.
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supported	Forms are navigable by keyboard, and form elements are labeled with text.

[Return to top.](#)

Section 1194.22 Web-based Internet Information and Applications — Detail

Criteria	Supporting feature	Remarks and explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Not Applicable	This section of the VPAT does not apply to BarTender
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Not Applicable	This section of the VPAT does not apply to BarTender
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Not Applicable	This section of the VPAT does not apply to BarTender
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Not Applicable	This section of the VPAT does not apply to BarTender
(e) Redundant text links shall be provided for each active region of a server-side image map.	Not Applicable	This section of the VPAT does not apply to BarTender
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Not Applicable	This section of the VPAT does not apply to BarTender
(g) Row and column headers shall be identified for data tables.	Not Applicable	This section of the VPAT does not apply to BarTender
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Not Applicable	This section of the VPAT does not apply to BarTender
(i) Frames shall be titled with text that facilitates frame identification and navigation	Not Applicable	This section of the VPAT does not apply to BarTender
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Not Applicable	This section of the VPAT does not apply to BarTender
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	Not Applicable	This section of the VPAT does not apply to BarTender
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	Not Applicable	This section of the VPAT does not apply to BarTender
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).	Not Applicable	This section of the VPAT does not apply to BarTender
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Not Applicable	This section of the VPAT does not apply to BarTender
(o) A method shall be provided that permits users to skip repetitive navigation links.	Not Applicable	This section of the VPAT does not apply to BarTender
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Not Applicable	This section of the VPAT does not apply to BarTender

[Return to top.](#)

Section 1194.23 Telecommunications Products — Detail

Criteria	Supporting Feature	Remarks and Explanations
(a) Telecommunications products or systems which provide a function allowing voice communication and which do not themselves provide a TTY functionality shall provide a standard non-acoustic connection point for TTYs. Microphones shall be capable of being turned on and off to allow the user to intermix speech with TTY use.	Not Applicable	This section of the VPAT does not apply to BarTender
(b) Telecommunications products which include voice communication functionality shall support all commonly used cross-manufacturer non-proprietary standard TTY signal protocols.	Not Applicable	This section of the VPAT does not apply to BarTender
(c) Voice mail, auto-attendant, and interactive voice response telecommunications systems shall be usable by TTY users with their TTYs.	Not Applicable	This section of the VPAT does not apply to BarTender
(d) Voice mail, messaging, auto-attendant, and interactive voice response telecommunications systems that require a response from a user within a time interval, shall give an alert when the time interval is about to run out, and shall provide sufficient time for the user to indicate more time is required.	Not Applicable	This section of the VPAT does not apply to BarTender
(e) Where provided, caller identification and similar telecommunications functions shall also be available for users of TTYs, and for users who cannot see displays.	Not Applicable	This section of the VPAT does not apply to BarTender
(f) For transmitted voice signals, telecommunications products shall provide a gain adjustable up to a minimum of 20 dB. For incremental volume control, at least one intermediate step of 12 dB of gain shall be provided.	Not Applicable	This section of the VPAT does not apply to BarTender
(g) If the telecommunications product allows a user to adjust the receive volume, a function shall be provided to automatically reset the volume to the default level after every use.	Not Applicable	This section of the VPAT does not apply to BarTender
(h) Where a telecommunications product delivers output by an audio transducer which is normally held up to the ear, a means for effective magnetic wireless coupling to hearing technologies shall be provided.	Not Applicable	This section of the VPAT does not apply to BarTender
(i) Interference to hearing technologies (including hearing aids, cochlear implants, and assistive listening devices) shall be reduced to the lowest possible level that allows a user of hearing technologies to utilize the telecommunications product.	Not Applicable	This section of the VPAT does not apply to BarTender
(j) Products that transmit or conduct information or communication, shall pass through cross-manufacturer, non-proprietary, industry-standard codes, translation protocols, formats or other information necessary to provide the information or communication in a usable format. Technologies which use encoding, signal compression, format transformation, or similar techniques shall not remove information needed for access or shall restore it upon delivery.	Not Applicable	This section of the VPAT does not apply to BarTender
(k)(1) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be tactilely discernible without activating the controls or keys.	Not Applicable	This section of the VPAT does not apply to BarTender
(k)(2) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be operable with one hand and shall not require tight grasping, pinching, twisting of the wrist. The force required to activate controls and keys shall be 5 lbs. (22.2N) maximum.	Not Applicable	This section of the VPAT does not apply to BarTender
(k)(3) Products which have mechanically operated controls	Not Applicable	This section of the VPAT

Criteria	Supporting Feature	Remarks and Explanations
or keys shall comply with the following: If key repeat is supported, the delay before repeat shall be adjustable to at least 2 seconds. Key repeat rate shall be adjustable to 2 seconds per character.		does not apply to BarTender
(k)(4) Products which have mechanically operated controls or keys shall comply with the following: The status of all locking or toggle controls or keys shall be visually discernible, and discernible either through touch or sound.	Not Applicable	This section of the VPAT does not apply to BarTender

[Return to top.](#)

Section 1194.24 Video and Multimedia Products — Detail

Criteria	Supporting Feature	Remarks and Explanations
(a) All analog television displays 13 inches and larger, and computer equipment that includes analog television receiver or display circuitry, shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals. As soon as practicable, but not later than July 1, 2002, widescreen digital television (DTV) displays measuring at least 7.8 inches vertically, DTV sets with conventional displays measuring at least 13 inches vertically, and stand-alone DTV tuners, whether or not they are marketed with display screens, and computer equipment that includes DTV receiver or display circuitry, shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals.	Not Applicable	This section of the VPAT does not apply to BarTender
(b) Television tuners, including tuner cards for use in computers, shall be equipped with secondary audio program playback circuitry.	Not Applicable	This section of the VPAT does not apply to BarTender
(c) All training and informational video and multimedia productions which support the agency's mission, regardless of format, that contain speech or other audio information necessary for the comprehension of the content, shall be open or closed captioned.	Not Applicable	This section of the VPAT does not apply to BarTender
(d) All training and informational video and multimedia productions which support the agency's mission, regardless of format, that contain visual information necessary for the comprehension of the content, shall be audio described.	Not Applicable	This section of the VPAT does not apply to BarTender
(e) Display or presentation of alternate text presentation or audio descriptions shall be user-selectable unless permanent.	Not Applicable	This section of the VPAT does not apply to BarTender

[Return to top.](#)

Section 1194.25 Self-Contained, Closed Products — Detail

Criteria	Supporting Feature	Remarks and Explanations
(a) Self contained products shall be usable by people with disabilities without requiring an end-user to attach Assistive Technology to the product. Personal headsets for private listening are not Assistive Technology.	Not Applicable	This section of the VPAT does not apply to BarTender
(b) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Not Applicable	This section of the VPAT does not apply to BarTender
(c) Where a product utilizes touchscreens or contact-sensitive controls, an input method shall be provided that complies with §1194.23 (k) (1) through (4).	Not Applicable	This section of the VPAT does not apply to BarTender
(d) When biometric forms of user identification or control are used, an alternative form of identification or activation, which does not require the user to possess particular biological characteristics, shall also be provided.	Not Applicable	This section of the VPAT does not apply to BarTender
(e) When products provide auditory output, the audio signal shall be provided at a standard signal level through an industry standard connector that will allow for private listening. The product must provide the ability to interrupt, pause, and restart the audio at anytime.	Not Applicable	This section of the VPAT does not apply to BarTender
(f) When products deliver voice output in a public area, incremental volume control shall be provided with output amplification up to a level of at least 65 dB. Where the ambient noise level of the environment is above 45 dB, a volume gain of at least 20 dB above the ambient level shall be user selectable. A function shall be provided to automatically reset the volume to the default level after every use.	Not Applicable	This section of the VPAT does not apply to BarTender
(g) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Not Applicable	This section of the VPAT does not apply to BarTender
(h) When a product permits a user to adjust color and contrast settings, a range of color selections capable of producing a variety of contrast levels shall be provided.	Not Applicable	This section of the VPAT does not apply to BarTender
(i) Products shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Not Applicable	This section of the VPAT does not apply to BarTender
(j) (1) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: The position of any operable control shall be determined with respect to a vertical plane, which is 48 inches in length, centered on the operable control, and at the maximum protrusion of the product within the 48 inch length on products which are freestanding, non-portable, and intended to be used in one location and which have operable controls.	Not Applicable	This section of the VPAT does not apply to BarTender
(j)(2) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Where any operable control is 10 inches or less behind the reference plane, the height shall be 54 inches maximum and 15 inches minimum above the floor.	Not Applicable	This section of the VPAT does not apply to BarTender
(j)(3) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Where any operable control is more than 10 inches and not more than 24 inches behind the reference plane, the height shall be 46 inches maximum and 15 inches minimum above the floor.	Not Applicable	This section of the VPAT does not apply to BarTender
(j)(4) Products which are freestanding, non-portable, and intended to be used in one location and which have	Not Applicable	This section of the VPAT does not apply to BarTender

Criteria	Supporting Feature	Remarks and Explanations
operable controls shall comply with the following: Operable controls shall not be more than 24 inches behind the reference plane.		

[Return to top.](#)

Section 1194.26 Desktop and Portable Computers — Detail

Criteria	Supporting Feature	Remarks and Explanations
(a) All mechanically operated controls and keys shall comply with §1194.23 (k) (1) through (4).	Not Applicable	This section of the VPAT does not apply to BarTender
(b) If a product utilizes touchscreens or touch-operated controls, an input method shall be provided that complies with §1194.23 (k) (1) through (4).	Not Applicable	This section of the VPAT does not apply to BarTender
(c) When biometric forms of user identification or control are used, an alternative form of identification or activation, which does not require the user to possess particular biological characteristics, shall also be provided.	Not Applicable	This section of the VPAT does not apply to BarTender
(d) Where provided, at least one of each type of expansion slots, ports and connectors shall comply with publicly available industry standards	Not Applicable	This section of the VPAT does not apply to BarTender

[Return to top.](#)

Section 1194.31 Functional Performance Criteria — Detail

Criteria	Supporting Feature	Remarks and Explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supported with exceptions	BarTender uses standard Windows controls. The vast majority of features and scenarios in Windows can be used through assistive technologies such as screen-readers. BarTender drawing and label layout functions require user vision.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supported	BarTender uses standard Windows controls. Windows provides numerous features for improving the visibility of user interfaces.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Supported	Hearing is not required in order to use any BarTender feature.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Supported	BarTender does not provide any information via audio.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Supported	Speech is not required in order to use any BarTender feature.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supported with exceptions	BarTender uses standard Windows controls. Windows includes an on-screen keyboard that the user can use to type, allowing users to interact with the UI more effectively.

[Return to top.](#)

Section 1194.41 Information, Documentation and Support — Detail

Criteria	Supporting Feature	Remarks and Explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supported	Online documentation is accessible through videos, technical white papers, videos, and the BarTender User Forum at this portal: http://www.seagullscientific.com/label-software/training.aspx Personalized webinar and in-person training is available for a fee.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supported with exceptions	Alternative formats of documentation may be produced on customer request, depending on company capabilities and user requirements.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supported with exceptions	BarTender Technical Support may be accessed via telephone or email.

[Return to top.](#)

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