

# WorkForce® Enterprise AM-C5000

## Color Multifunction Printer

Print | Copy | Scan



Multifunction

Departmental

The productive, efficient 50 ISO ppm<sup>†</sup> color MFP with PrecisionCore Heat-Free<sup>®</sup> technology.

**PrecisionCore Heat-Free technology** — simple, smart and clean solution that delivers outstanding quality with low waste

**Powerful business productivity** — print speed of 50 ISO ppm<sup>†</sup> (black/color); fast first page out

**Engineered for reliable performance** — recommended monthly print volume of 8,000 to 60,000 pages

**Energy efficient** — lowest power consumption in its class<sup>1</sup>, up to 55% lower vs. color laser printers<sup>1</sup>

**Remarkable image quality** — DURABrite<sup>®</sup> Pro fast-drying, water-resistant pigment ink delivers vivid color and crisp black text

**Robust security** — full suite of advanced security features

**Versatile options** — the ideal solution for stacking, stapling, creating booklets and hole-punching; fax and multi-network options

**Compatible with Epson<sup>®</sup> Solutions Suite and industry-leading third-party solutions** — Epson Open Platform for seamless workflow integration

**Large touchscreen operation** — intuitive, user-friendly 10.1" color touchscreen with customizable interface

**Space-saving design** — uses the least amount of floor space in its class<sup>2</sup>; inner finishing option available

**Print**

**Printing Technology** PrecisionCore Heat-Free 4-color (CMYK) drop-on-demand line head inkjet technology  
**Maximum Print Resolution** 600 x 2400 dpi  
**Print Speed**<sup>†</sup> 50 ISO ppm (black/color) simplex, 50 ipm (black/color) duplex  
**Print Features** Simplex, Duplex, Collating, Rotate-Sort, Mixed Paper Sizes, Secure Printing, Watermark, Poster Printing

**Mobile Printing and Scanning**

**Epson Connect™ Solutions**<sup>3</sup> Epson Email Print, Epson Remote Print, Epson Smart Panel® App<sup>4</sup>  
**Other** AirPrint®, Mopria® Print Service, Scan to Cloud<sup>5</sup>

**Copy**

**Copy Speed Flatbed**<sup>††</sup> 50 ISO cpm (black/color)  
**Copy Speed ADF**<sup>††</sup> 50 ISO cpm  
**Copy Quantity** 1 – 9,999  
**Maximum Copy Size** 11.7" x 16.5"  
**Input Copy Resolution (dpi)** Maximum 600 x 600  
**Copy Features** Automatic 1-sided to 2-sided, Fit to Page, Automatic Reduction and Enlargement (25% – 400%), Free-Form Magnification, ID Copy, Adjustable Copy Density, Collate 100 Sheets, Page Numbering, Message Stamp, Date Stamp, 1-sided to 2-sided, 2-sided to 1-sided, 2-sided to 2-sided, Adjustments — Density, Contrast, Color, Sharpness, Text Enhancement, Mixed-Size Originals

**Scan**

**Scanner Type** Color flatbed/Auto 2-sided ADF  
**Scanner Sensor** Color CIS  
**Optical Resolution** 600 dpi  
**Hardware Resolution** Maximum 600 x 1200 dpi  
**Maximum Resolution** 9600 dpi interpolated  
**Scanner Speed**<sup>6</sup> ADF Simplex 60 ipm/Duplex 120 ipm  
**Maximum Scan Bed Size** 11.7" x 17"  
**Scan Features** Scan to PC (USB and network), Scan to Cloud<sup>5</sup>, Scan to Email (SSL), Scan to Network Folder, LDAP Support, Scan to Memory Card/Flash Drive, TWAIN Output Format (PDF, JPEG, TIFF, Multi-TIFF, BMP/JWin, PNG), Skip Blank Pages, Remove Shadows/Punch Holes, Density Adjustment, Optical Character Recognition (optional)

**Fax (optional)**

**Type** Walk-up black-and-white and color  
**Transmission Types** Super G3 Fax (up to 3 lines), IP (T.38) Fax  
**Receive Memory** 6MB  
**Speed Dial Numbers** Up to 2,000  
**Fax Features** Send, Receive, Fax to Email, Fax to Folder, Inbox, Password Delayed Send, Sharpness, Copy Ratio, PC Fax, Group Dial (up to 200 groups)

**Optional Finishing**

**Inner Tray**  
100-sheet output tray exclusively for faxes  
**Inner Finisher**  
Finishing Capabilities: Simple Stacking, Shifting, Stapling (1 or 2 points), 2/3/4 Hole-Punching (requires additional option)  
**Staple Finisher**  
Finishing Capabilities: Simple Stacking, Shifting, Stapling (1 or 2 points), 2/3/4 Hole-Punching (requires additional option)  
**Booklet Finisher (requires Staple Finisher and Saddle Unit)**  
Finishing Capabilities: Simple Stacking, Shifting, Stapling (1 or 2 points), 2/3/4 Hole-Punching (requires additional option), Folding (half-fold, tri-fold), Saddle Stitching

**Auto Document Feeder**

**Support Paper Thickness** 52 – 128 g/m<sup>2</sup>  
**Paper Capacity/Number of Originals** 150 sheets, 80 g/m<sup>2</sup>  
**Automatic 2-Sided Scan/Copy/Fax** Yes

**Box Function**

**Number of Shared Boxes** 1 – 199  
**Maximum Number of Personal Boxes** Unlimited  
**Maximum Storable Number of Documents** 3,000  
**Maximum Storable Number of Pages** 9,000

**Connectivity**

**Standard Connectivity**  
SuperSpeed USB 3.0, Ethernet — 1000Base-T/100Base-TX/10Base-T, Wireless LAN (optional), Wi-Fi Direct<sup>9†</sup> (optional)  
**Operating Systems** Windows® 11 (64-bit), Windows 10 (32-bit, 64-bit), Windows 8, 8.1 (32-bit, 64-bit), Windows 7 (32-bit, 64-bit), Windows Server® 2008<sup>3</sup> – Windows Server 2022<sup>8</sup>, Mac® OS X® 10.9.5 – macOS® 12.x<sup>9</sup>, Print/Scan Chromebook™ OS ver.89 or later  
**Extended Connectivity**  
Up to 2 Ethernet ports supported (1 included standard)  
Up to 3 Super G3 Fax cards supported

**Paper Handling**

**Maximum Paper Size**  
Standard cassettes: up to 11" x 17"  
Multipurpose tray: 11.7" x 47.2"  
**Paper Types** Plain, Thin, Thick, Recycled, Preprinted, Letterhead, Color, Envelope (Monarch, #10, DL, C6, C4)  
**Number of Paper Trays** 2 standard cassette trays and 1 multipurpose tray; optional dual cassette; optional high-capacity input tray  
**Input Paper Capacity** 2,150 sheets (500 x 2 standard trays, 500 x 2 optional dual cassette trays, 150 x 1 multipurpose tray); optional high-capacity tray: 3,000 sheets  
**Supported Paper Weights**  
Cassette trays/Multipurpose tray: up to 300 g/m<sup>2</sup>  
Automatic duplexing: up to 250 g/m<sup>2</sup>

**General**

**Display** 10.1" color touchscreen  
**Memory**<sup>10</sup> 8,192MB  
**Temperature**  
Operating: 50 ° F to 95 ° F (10 ° C to 35 ° C)  
Storage: -4 ° F to 104 ° F (-20 ° C to 40 ° C)  
**Relative Humidity**  
Operating: 15% – 85%  
Storage: 5% – 85% (no condensation)  
**Noise Level** Less than 55 dB  
**Rated Voltage** AC 100 V – 240 V  
**Rated Frequency** 50 Hz – 60 Hz  
**Rated Current** 9.0 A – 4.5 A  
**Power Consumption (approximate)**  
Maximum: 190 W  
Standalone Copy Printing: 115 W  
Ready Mode: 46 W  
Sleep Mode: 0.9 W  
TEC Rating: 0.23 kWh/week  
**Weight and Dimensions (W x D x H)**  
Main Unit with Optional Dual Cassette:  
21.9" x 24.4" x 47.8"

**General (continued)**

**Weight and Dimensions (W x D x H) (continued)**  
Weight (w/o supplies): 274.1 lb  
Weight (w/supplies): 280.0 lb  
Main Unit with Optional Dual Cassette and Inner Finisher:  
21.9" x 24.4" x 47.8", Weight: 316.5 lb  
Main Unit with Optional Dual Cassette and Staple Finisher:  
49" x 24.4" x 47.8", Weight: 386.2 lb  
Main Unit with Optional Dual Cassette and Booklet Finisher:  
49.8" x 24.4" x 47.8", Weight: 434.8 lb  
Optional High-Capacity Tray:  
13.8" x 23.0" x 18.3", Weight: 55.2 lb  
**Software Available**<sup>11</sup> Epson printer driver, PCL 5 driver emulation<sup>12</sup>, PCL 6 driver emulation<sup>12</sup>, Adobe® PostScript® 3™, Document Capture Pro  
**Epson Solutions Suite** Epson Device Admin, Epson Print Admin, Epson Print Admin Serverless, Epson Remote Services, Document Capture Pro  
**Warranty** 90-day limited warranty; additional service options available through your reseller  
**Country of Origin** Indonesia

**Ink**

**Ink Type** DURABrite Pro pigment ink  
**Replacement Ink Cartridges**<sup>13</sup> T08C High-Capacity Ink Cartridges — Black, Cyan, Magenta, Yellow (Yield, ISO pages — Black: 50,000, Color: 30,000)  
Epson strongly recommends the use of genuine ink to ensure optimal printing quality and performance.  
**Fade Resistance/Print Longevity**<sup>14</sup> Up to 400 years dark storage

**Eco Features**

ENERGY STAR® qualified  
Rated EPEAT® Silver  
RoHS compliant  
Recyclable product<sup>15</sup>  
Epson America, Inc. is a SmartWay® Transport Partner<sup>16</sup>

**Ordering Information**

|   |                                  |
|---|----------------------------------|
| WorkForce Enterprise AM-C5000               | C11CJ42201                       |
| Optional Dual Cassette                      | C12C936871                       |
| Cabinet                                     | C12CFM70390                      |
| High-Capacity Tray                          | C12C936911                       |
| Inner Tray                                  | C12C936781                       |
| Inner Finisher                              | C12C936961/C12C937421            |
| 2/3 Hole Punch for Inner Finisher           | C12C936981                       |
| 2/4 Hole Punch for Inner Finisher           | C12C936971                       |
| Staple Finisher                             | C12C936751/C12C937401/C12C937881 |
| Saddle Unit                                 | C12C938001                       |
| 2/3 Hole Punch for Staple/Booklet Finisher  | C12C936821                       |
| 2/4 Hole Punch for Staple/Booklet Finisher  | C12C936811                       |
| Staple Cartridge for Staple Finisher        | C12C935401                       |
| Staple Cartridge for Booklet/Inner Finisher | C12C937001                       |
| Wireless LAN Interface                      | C12C936861                       |
| Optional Gigabit Ethernet Card              | C12C934471                       |
| Super G3 Fax Board                          | C12C935251                       |
| IP Fax License                              | EDS0300001                       |
| OCR Expansion Board/License                 | C12C936801/EDS0200001            |
| Print Set Feature License                   | EDS0100001                       |
| Red Erase Feature License                   | EDS0100002                       |
| Authentication Device Table                 | C12C937381                       |
| Paper Cassette Lock                         | C12C936771                       |
| Hard Drive (HDD) for Mirroring              | C12C936791                       |
| Maintenance Box                             | C12C937181                       |

<sup>†</sup>Black and color print speeds are measured in accordance with ISO/IEC 24734. Actual print times will vary based on factors including system configuration, software and page complexity. For more information, visit [www.epson.com/printspeed](http://www.epson.com/printspeed)  
<sup>††</sup>Black and color copy speeds are determined in accordance with ISO/IEC 29183. Actual copy times will vary based on factors including system configuration, and page complexity. For more information, visit [www.epson.com/copyspeed](http://www.epson.com/copyspeed)  
<sup>1</sup> Compared to similarly featured A3 color laser printers and copiers at 41–50 ppm based on manufacturers' specifications and industry available data as of March 2022. Actual power savings will vary by product model and usage. <sup>2</sup> Floor space defined as width x depth of main unit base, compared to similarly featured A3 color laser printers and copiers at 41–50 ppm based on manufacturers' specifications and industry available data as of March 2022. <sup>3</sup> Most features require an Internet connection to the printer, as well as an Internet- and/or email-enabled device. For a list of Epson Connect enabled printers and compatible devices and apps, visit [www.epson.com/connect](http://www.epson.com/connect) <sup>4</sup> Requires Epson Smart Panel app download. Data usage fees may apply. <sup>5</sup> Requires an Internet connection, a free Epson Connect account and a destination email address or cloud storage account. For a list of supported cloud services, visit [www.epson.com/connect](http://www.epson.com/connect) <sup>6</sup> Based on 200 dpi, letter-size, in black-and-white or color. <sup>7</sup> Wi-Fi CERTIFIED™ level of performance subject to the range of the router being used. Wi-Fi Direct® may require printer software. <sup>8</sup> Only printing and scanning are supported under Windows Server OS. <sup>9</sup> Some applications and/or functions may not be supported under Mac OS X. <sup>10</sup> 10 RAM size definition is the total amount of RAM memory capacity inside the device, regardless of memory use. <sup>11</sup> Internet access is required to install OS X drivers and software. <sup>12</sup> Not all media types are supported for PCL printing. <sup>13</sup> Cartridge yields are based on ISO/IEC 24711 tests in Default Mode printing continuously. Cartridge yields vary considerably for reasons including images printed, print settings, temperature and humidity. Yields may be lower when printing infrequently or predominantly with one ink color. All ink colors are used for printing and printer maintenance, and all colors have to be installed for printing. For print quality, part of the ink from the included cartridges is used for printer startup and a variable amount of ink remains in the cartridges after the "replace cartridge" signal. For details, visit [www.epson.com/inkinfo](http://www.epson.com/inkinfo) <sup>14</sup> Display permanence based on accelerated testing of prints displayed under glass in indoor display conditions; album permanence based on accelerated testing of prints under glass or dark storage conditions. Actual print stability will vary according to media, printed image, display conditions, light intensity, temperature, humidity and atmospheric conditions. Epson does not guarantee the longevity of prints. For maximum print life, display all prints under glass or UV filter or properly store them. <sup>15</sup> For convenient and reasonable recycling options, visit [www.epson.com/recycle](http://www.epson.com/recycle) <sup>16</sup> SmartWay is an innovative partnership of the U.S. Environmental Protection Agency that reduces greenhouse gases and other air pollutants and improves fuel efficiency.

See the latest innovations from Epson Business Solutions at [www.epson.com/forbusiness](http://www.epson.com/forbusiness)

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BARCODE  
FACTORY

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