

# WorkForce® Enterprise AM-C550

A4 Color Multifunction Printer



Printer shown with optional accessories.

**The productive, flexible 55 ISO ppm<sup>†</sup> A4 color MFP with PrecisionCore® Heat-Free technology**



**PrecisionCore technology** — simple, smart and clean solution that delivers outstanding quality with low waste

**Powerful business productivity** — print speed of 55 ISO ppm<sup>†</sup> (black/color) and scan speed of 50 ipm/100 ipm<sup>1</sup> (simplex/duplex); fast first page out; supports up to legal-sized media

**Engineered for reliable performance** — recommended monthly print volume of 4,500 to 30,000 pages

**Energy efficient** — lowest power consumption in its class<sup>2</sup>, up to 65% lower vs. color laser printers<sup>2</sup>

**Consistent user experience** — convenient features provide a similar user experience as our WorkForce Enterprise AM Series A3 models

**Large touchscreen operation** — intuitive, user-friendly 10.1" color touchscreen with customizable interface

**Designed for flexible placement** — configurable as desktop or floor-standing; compact design makes it ideal for virtually any work environment

**Remarkable image quality** — DURABrite® Pro fast-drying, water-resistant pigment ink delivers vivid color and crisp black text

**Robust security** — full suite of advanced security features

**Compatible with Epson® Solutions Suite and industry-leading third-party solutions** — Epson Open Platform for seamless workflow integration



## WorkForce® Enterprise AM-C550

### Print

**Printing Technology** PrecisionCore Heat-Free 4-color (CMYK) drop-on-demand line head inkjet technology  
**Maximum Print Resolution** 600 x 2400 dpi  
**Print Speed†** 55 ISO ppm (black/color) simplex, 55 ipm (black/color) duplex  
**Print Features** Simplex, Duplex, Collating, Secure Printing, Watermark

### Mobile Printing and Scanning

**Epson Connect™ Solutions<sup>3</sup>** Epson Email Print, Epson Remote Print, Epson Smart Panel® App<sup>4</sup>  
**Other AirPrint®**, Mopria® Print Service, Scan to Cloud<sup>5</sup>

### Copy

**Copy Speed Flatbed††** 55 ISO cpm (black/color)  
**Copy Speed ADF††** 55 ISO cpm  
**Copy Quantity** 1 – 9,999  
**Maximum Copy Size** 8.5" x 14"  
**Input Copy Resolution (dpi)** Maximum 600 x 600  
**Copy Features** Automatic 1-Sided to 2-Sided, Fit to Page, Automatic Reduction and Enlargement (25% – 400%), Free-Form Magnification, ID Copy, Adjustable Copy Density, Collate, Page Numbering, Message Stamp, Date Stamp, 11-Sided to 2-Sided, 2-Sided to 1-Sided, 2-Sided to 2-Sided, Adjustments — Density, Contrast, Color, Sharpness, Text Enhancement, Mixed-Size Originals

### Scan

**Scanner Type** Color flatbed/Auto 2-sided ADF  
**Scanner Sensor** Mono CIS  
**Optical Resolution** 600 dpi  
**Hardware Resolution** Maximum 600 x 1200 dpi  
**Maximum Resolution** 9600 dpi interpolated  
**Scanner Speed<sup>1</sup>** ADF Simplex 50 ipm/Duplex 100 ipm  
**Maximum Scan Bed Size** 8.5" x 14"  
**Scan Features** Scan to PC (USB and network), Scan to Cloud<sup>5</sup>, Scan to Email (SSL), Scan to Network Folder, LDAP Support, Scan to Memory Card/Flash Drive, TWAIN Output Format (PDF, JPEG, TIFF, Multi-TIFF, BMP[Win], PNG), Skip Blank Pages, Remove Shadows/Punch Holes, Density Adjustment, Optical Character Recognition (optional)

### Fax (Optional)

**Type** Walk-up black-and-white and color  
**Transmission Types** Super G3 Fax (1 line), IP (T.38) Fax  
**Receive Memory** 6MB  
**Speed Dial Numbers** Up to 2,000  
**Fax Features** Send, Receive, Fax to Email, Fax to Folder, Inbox Password, Delayed Send, Sharpness, PC Fax, Group Dial (up to 200 groups)

### Auto Document Feeder

**Support Paper Thickness** 52 g/m<sup>2</sup> – 128 g/m<sup>2</sup>  
**Paper Capacity/Number of Originals** 100 sheets, 80 g/m<sup>2</sup>  
**Automatic 2-Sided Scan/Copy/Fax** Yes

### Box Function

**Number of Shared Boxes** 1 – 199  
**Maximum Number of Personal Boxes** Unlimited  
**Maximum Storable Number of Documents** 3,000  
**Maximum Storable Number of Pages** 9,000

### Connectivity

**Standard Connectivity**  
 SuperSpeed USB 3.0, Ethernet — 1000Base-T/100Base-TX/10Base-T, Wireless LAN (optional), Wi-Fi Direct<sup>66</sup> (optional)  
**Operating Systems** Windows® 11 (64-bit), Windows 10 (32-bit, 64-bit), Windows 8, 8.1 (32-bit, 64-bit), Windows 7 (32-bit, 64-bit), Windows Server® 2008<sup>7</sup> – Windows Server 2022<sup>7</sup>, Mac® OS X® 10.9.5 – macOS® 14.x<sup>8</sup>, Print/Scan Chromebook® OS ver.89 or later  
**Extended Connectivity**  
 1 Super G3 Fax card supported

### Paper Handling

**Maximum Paper Size**  
 Standard Cassettes: Up to 8.5" x 14"  
 Multipurpose Tray: Up to 8.5" x 14"  
**Paper Types** Plain, Thin, Thick, Recycled, Preprinted, Letterhead, Color, Envelope (Monarch, #10, DL, C6, C4)  
**Number of Paper Trays** 1 standard cassette tray and 1 multipurpose tray; optional single cassette; optional dual cassette  
**Input Paper Capacity** 2,100 sheets (500 x 1 standard tray, 500 x 1 optional single cassette tray, 500 x 2 optional dual cassette trays, 100 x 1 multipurpose tray)  
**Supported Paper Weights**  
 Cassette Trays/Multipurpose Tray: Up to 250 g/m<sup>2</sup>  
 Automatic Duplexing: Cassette 1 (Standard): Up to 160 g/m<sup>2</sup>; Cassettes 2-4 (Optional): Up to 250 g/m<sup>2</sup>

### General

**Display** 10.1" color touchscreen  
**Memory<sup>9</sup>** 8,192MB  
**Temperature**  
 Operating: 50 °F to 95 °F (10 °C to 35 °C)  
 Storage: 7 °F to 104 °F (-14 °C to 40 °C)  
**Relative Humidity**  
 Operating: 15% – 85%  
 Storage: 5% – 85% (no condensation)  
**Rated Voltage** AC 100 V – 240 V  
**Rated Frequency** 50 Hz – 60 Hz  
**Rated Current** 3.0 A – 1.5 A  
**Power Consumption (Approximate)**  
 Maximum: 160 W  
 Standalone Copy Printing: 84 W  
 Ready Mode: 36 W  
 Sleep Mode: 0.8 W  
 TEC Rating: 0.21 kWh/week  
**Weight and Dimensions (W x D x H)**  
 Main Unit  
 18.3" x 19.3" x 22.4"  
 Weight (W/O Supplies): 124.2 lb  
 Weight (W/Supplies): 129.5 lb  
 Main Unit with Optional Single Cassette:  
 18.3" x 19.3" x 26.4", Weight: 143.5 lb  
 Main Unit with Optional Single Cassette and Optional Dual Cassette:  
 18.3" x 19.3" x 36.9", Weight: 188.1 lb

### General (Continued)

**Software Available<sup>10</sup>** Epson printer driver, PCL 5 driver emulation<sup>11</sup>, PCL 6 driver emulation<sup>12</sup>, Adobe® PostScript® 3™, Document Capture Pro  
**Epson Solutions Suite** Epson Device Admin, Epson Print Admin, Epson Print Admin Serverless, Epson Remote Services, Document Capture Pro  
**Warranty** 90-day limited warranty; additional service options available through your reseller  
**Country of Origin** Indonesia

### Ink

**Ink Type** DURABrite Pro pigment ink  
**Replacement Ink Cartridges<sup>12</sup>** T08M High-Capacity Ink Cartridges — Black, Cyan, Magenta, Yellow (Yield, ISO pages — Black: 31,500, Color: 28,000)  
 Epson strongly recommends the use of genuine ink to ensure optimal printing quality and performance.  
**Fade Resistance/Print Longevity<sup>13</sup>** Up to 400 years in dark storage

### Eco Features

ENERGY STAR® qualified  
 Rated EPEAT® Silver  
 RoHS compliant  
 End-of-life options available<sup>14</sup>  
 Epson America, Inc. is a SmartWay® Transport Partner<sup>15</sup>

### Ordering Information

WorkForce Enterprise AM-C550	C11CJ92201
Optional Single Cassette	C12C937441
Optional Dual Cassette	C12C937461
Large Cabinet	C12CFM7094
Riser Cabinet	C12CFM7093
Wireless LAN Interface	C12C936861
Super G3 Fax Board	C12C935251
IP Fax License	EDS0300001
OCR Expansion Board/License	C12C936801/EDS0200001
Print Set Feature License	EDS0100001
Red Erase Feature License	EDS0100002
Authentication Device Table	C12C937381
Paper Cassette Lock	C12C936771
Maintenance Box	C12C937201



Printer shown with optional accessories.

† Black and color print speeds are measured in accordance with ISO/IEC 24734. Actual print times will vary based on factors including system configuration, software and page complexity. For more information, visit [www.epson.com/printspeed](http://www.epson.com/printspeed)  
 †† Black and color copy speeds are determined in accordance with ISO/IEC 29183. Actual copy times will vary based on factors including system configuration, and page complexity. For more information, visit [www.epson.com/copyspeed](http://www.epson.com/copyspeed)  
 1 Based on 200 dpi, letter-size, in Black-and-White or color. | 2 Compared to similarly featured A4 color laser printers and copiers with speeds of 51 - 60 ppm per industry available data as of November 2023. Actual power savings will vary by product model and usage. | 3 Most features require an Internet connection to the printer, as well as an Internet- and/or email-enabled device. For a list of Epson Connect enabled printers and compatible devices and apps, visit [www.epson.com/connect](http://www.epson.com/connect) | 4 Requires Epson Smart Panel app download. Data usage fees may apply. | 5 Requires an Internet connection, a free Epson Connect account and a destination email address or cloud storage account. For a list of supported cloud services, visit [www.epson.com/connect](http://www.epson.com/connect) | 6 Wi-Fi CERTIFIED™; level of performance subject to the range of the router being used. Wi-Fi Direct® may require printer software. | 7 Only printing and scanning are supported under Windows Server OS. | 8 Some applications and/or functions may not be supported under Mac OS X and macOS. | 9 RAM size definition is the total amount of RAM memory capacity inside the device, regardless of memory use. | 10 Internet access is required to install Mac OS X and macOS drivers and software. | 11 Not all media types are supported for PCL printing. | 12 Replacement cartridge yields are based on ISO/IEC 24711 tests in Default Mode printing continuously. Cartridge yields vary considerably for reasons including images printed, print settings, temperature and humidity. Yields may be lower when printing infrequently or predominantly with one ink color. All ink colors are used for printing and printer maintenance, and all colors have to be installed for printing. For print quality, part of the ink from the included cartridges is used for printer startup and a variable amount of ink remains in the cartridges after the "replace cartridge" signal. For details, visit [www.epson.com/inkinfo](http://www.epson.com/inkinfo) | 13 Display permanence based on accelerated testing of prints displayed under glass in indoor display conditions; album permanence based on accelerated testing of prints in dark storage conditions. Actual print stability will vary according to media, printed image, display conditions, light intensity, temperature, humidity and atmospheric conditions. Epson does not guarantee the longevity of prints. For maximum print life, display all prints under glass or UV filter or properly store them. | 14 For convenient and reasonable recycling options, visit [www.epson.com/recycle](http://www.epson.com/recycle) | 15 SmartWay is an innovative partnership of the U.S. Environmental Protection Agency that reduces greenhouse gases and other air pollutants and improves fuel efficiency.

See the latest innovations from Epson Business Solutions at [www.epson.com/forbusiness](http://www.epson.com/forbusiness)



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